



Returned Goods Policy

1. RGA (Returned Goods Authorization) number must be issued prior to returning any merchandise. The RGA number must appear on the packing slip of the returned merchandise and all the return instructions must be followed otherwise, credit could be held up or refused.
2. RGA's are valid for 30 days only.
3. Acceptance of the merchandise is only final after the factory inspection.
4. Re-stocking (10-25%) and transportation charges are based on the merits of the return.
5. Special order items can not be returned for credit nor cancelled once the order is placed and production has begun.
6. Any returned merchandise received that does not comply or otherwise meet the requirements of this policy, will be returned to the shipper freight collect.

Closeouts

1. Closeouts are considered great buys and prices are reduced and for that reason all closeouts are non-returnable.

Shortage or Damage

1. In the event of a shortage or damage a notation must be made on the bill of lading given by the delivering carrier. If this procedure is not followed the factory can not guaranty credit for the merchandise in question.

Disclaimer

1. All prices are subject to change without notice.
2. All available inventory is subject to "first-come first-serve".
3. While we try our best when quoting stock and lead times, on occasion we error. If this case, we apologize for any inconvenience we may have caused.